

# TECHNOLOGY SERVICES

Category	Capability	Technology	IBM Software Available
Networking	LAN Design Implementation	Cisco, Extreme, Foundry, Brocade, Juniper, Microsoft, HP	
	WAN Design Implementation	Cisco, Juniper, Foundry, Extreme, HP, Brocade	
	Troubleshooting	ZenOS, CiscoWorks, ACS, Nagios, Tivoli	Tivoli Network Monitoring, NetCool
	Remote Access	TRC, Citrix, VNC, RDP, Tarantella, etc...	
Data Management	Database Design	DB2, Oracle, SQL Server, MySQL, PostgreSQL	DB2 Workgroup Edition, DB2 Enterprise Edition, InfoSphere
	Database Administration		
	Data Warehousing		
	Backup/Recovery	TSM, Veritas, SyncSort, BakBone, Amanda, etc...	Tivoli Storage Manager
	Disaster Recovery	TSM, Veritas, DRBD, rsync, storage-based replication	
	Configuration Mgmt	SVN, CVS, GIT, TCM, VSS, Rational	Rational Clearcase and Clearquest
	Other data	TPC, Kazeon, KBOX/KACE, Tivoli	Tivoli TotalStorage Productivity Center
	Database Conversion	From/to all supported databases, Informatica, Data Junction, InfoSphere	DB2 Workgroup Edition, DB2 Enterprise Edition, InfoSphere
Security	Vulnerability assessments	Nessus, Ossim, SNORT, ...	Rational Watchfire Security
	Penetration tests	Cain & Abel, pstools, Metasploit, etc....	Tivoli Identity Manager, Tivoli Access Manager, Tivoli Security Compliance Manager
	Design	All major technologies	
	Implementation		
	Compliance	LDAP, Microsoft RMS, TIM, TSCM	
System Management	Virtualization & Consolidation	Virtual Iron, VMWare, Xen, Microsoft Virtual Server, FastScale	
	Administration & Tuning	TMF, TCM, TRC, ...	Tivoli Configuration Manager, Tivoli Management Framework, Tivoli Systems Automation tools
		AIX, Linux, Windows, Solaris, HP/UX	
	Scripting	Perl, PHP, Python, shell	
System Monitoring	Network monitoring	TNM, Nagios, NetIQ, NetCool, OpenView, CiscoWorks, Nimbus, KBOX	Tivoli NetCool
Software Development & Application Integration	Design	.NET, J2EE Frameworks, MSMQ,	WebSphere Portal Server, Rational Clearcase and Clearquest
	Development	WSMQ, WBI, WPS, TIBCO, OpenSource (TomCat, JBoss, ...)	
	Performance tuning		
	Portal	WPS, SharePoint, OpenSource (JetSpeed2, SharePoint clone, etc..)	WebSphere Portal Server
OS Migration	All Linux & Windows variants		
Application Development	Finance	Java, Servlets, J2EE, EJB	Rational
	Distribution	.NET (C, C#, C++, ASP, JSP)	Rational
	Supply chain	Portal, PHP, Perl, Ruby	WebSphere Portal Server
	Retail	MSFT, Eclipse, other frameworks	Rational, WebSphere Commerce Server
	Government		
Application Troubleshooting	Performance remediation	Apply deep, cross-disciplinary technology skills	TADDM, Rational

PreferredPartner's IT Team is recognized among peers in government and commercial industry as leaders in their field. Since 1991, our team has successfully served clients including: Cisco, Facebook, Williams Sonoma, H.E.B. Hitachi, Dole, Preferred Trade and many more.



*For more information on how our services can help you serve your customers, please contact:*

**Craig Humphreys**  
**PreferredPartner**  
**866-885-3249 x904**  
**craig.humphreys@preferredpartner.com**